

IN THE CASE OF HEALTH AND MEDICAL CLAIMS DUE TO AN ACCIDENT

1. **Original receipt** showing medical expenses (In case the original receipt is a combined item, the expense details must be included)
2. A Medical Certificate stating the name of the disease, the incident, the symptoms and the area that is clearly including the treatment period
3. Copy of The Journal Report of the case that is duly certified by the Inquiry Official of the case file (In case of accident, if any)
4. **Copy of ID Card / Passport** / or a copy of government official card and a copy of the insurance card
5. A copy of the bank account page (Savings / Current) of the Insured
6. Claim compensation form (PCH-CL-F01_09JAN2023)

In case of incomplete or insufficient documentation, The Company reserves the right to consider the compensation and has the right to request additional documents for further consideration of claims

The consideration period for payment of compensation is within 15 business days after receiving complete documents

NOTES:

Coverage depends on the insurance policy made with the company and supporting documents must be in either English or Thai only