

IN CASE OF LOSS OF LIFE FROM ACCIDENT

1. Copy of death certificate
2. Copy of all past medical history
3. A copy of the ID Card / Passport of the deceased
4. Copy of the Insured's house registration affixed with the wording "dead"
5. Copy of ID Card / Passport / copy of House Registration of every beneficiary (In case of minors)
6. Copy of Birth Certificate, copy of House Registration of the beneficiary who is a minor / with a copy of House Registration and the ID Card/ Passport of the parent or guardian of the beneficiary (In case the beneficiary is not of legal age)
7. Copy of passport (In case the beneficiary is a foreigner)
8. Doctor's report in case of death and disability (PCH-CL-F03_09JAN2023)
9. Copy of daily report of the case certified by the duty Investigation Officer.
10. Copy of Autopsy Reports certified by the duty Investigation Officer (Front and back)
11. Court Order Appointing the Executor or the Letter of Succession
(In the case of not indicating the beneficiary in the policy or specifying the beneficiary as legal heir)
12. Other (if any)
 - Copy of the examination report from the Institute of Forensic Science (In the case of postmortem)
 - Summary of the investigation case
 - Report of death from newspapers
 - Certificate of three parties (administrative, military, police) in case of terrorism
13. Copy of bank account page (Savings / current) of the beneficiary
14. Claim Form (PCH-CL-F01_09JAN2023)

NOTES:

1. Documents that are all copies must be a certified true copy every time by the owner of the document or heir or person with legal rights
2. In the case of name or surname not matching to the information filed at The Company, evidence of the name or surname changes or the marriage certificate of the Insured or beneficiary must be submitted.
3. In the event that the beneficiary is a Minor, the Father or the Mother or the Guardian Appointed by Court shall receive the benefit from The Company on behalf of the Minor.
4. In the case of a single beneficiary and the beneficiary dies first or with the Insured, The Company will pay the benefit to the Person Appointed by the Court as the Executor of the Insured.
5. In the event that there are several beneficiaries and some beneficiaries die before or with the insured and if the Insured does not change the beneficiary to The Company. The benefit shall be paid to the remaining beneficiaries equally.
6. The period of consideration for payment of benefit is within 15 days after receiving the complete documentation

If any documents listed above are not delivered to The Company, must notify the claimant The Company so The Company will consider it as appropriate